

Please read this document carefully as the terms below apply to your Membership

In particular, please note the following:

- **Where purchasing Membership on behalf of another person, you are deemed to have their consent and authority to agree to these terms and conditions.**
- **Membership expires automatically on 31 May 2010.**
- **Membership is available only on a one per person basis.**

Terms & Conditions of Membership - Season 2009/10

1. In these terms and conditions:

“Club” means Manchester United Football Club Limited;

“Match Ticket Terms and Conditions” means those terms concerning use of facilities and behaviour in the Stadium with which all individuals attending a match at the Stadium must comply. A copy of these terms is available on request from Ticketing & Membership Services and at www.manutd.com/termsandconditions;

“Membership” means membership of an official Manchester United membership scheme operated by the Club from time to time, currently known as ONE UNITED;

“Member” means a person who is registered as an official member of a Manchester United membership scheme and is entitled to the benefits of Membership, subject to these terms and conditions;

“Stadium” means the Club’s ground at Sir Matt Busby Way, Old Trafford, Manchester M16 0RA.

2. Each purchaser of Membership is required to agree to these terms and conditions at the point of purchase. Anyone purchasing a Membership on behalf of any other person shall be deemed acting with the consent of the Member for whom they have purchased Membership, including acting with the authority to agree to these terms and conditions on behalf of each Member.
3. Membership is sold on the basis of one per person. The Club shall be entitled to refuse an application from, or cancel the Membership of any Member, who: (i) it believes is not a genuine supporter of the Club; or (ii) does not provide the personal details or information that the Club reasonably requires to process or maintain their Membership.
4. The Membership of each Member will commence on that date that it is purchased and automatically expire on 31 May 2010. Members should allow 28 days from the date of purchase for their Membership pack to be delivered. Nothing in these terms and conditions guarantees a Member will be entitled to renew their Membership or become a member of any other official membership scheme. Once expired all rights and benefits of Membership will cease.
5. The Club reserves the right to re-brand or re-name the Membership scheme or introduce additional official membership schemes at any time. Members may at the discretion of the Club be transferred to any such additional or replacement scheme without prior notice provided always that they shall be entitled to the same or substantially similar benefits under the new scheme as they were entitled to under the scheme of which they are a Member.
6. Membership does not guarantee that a Member will be entitled to purchase a match ticket for any

game or to attend any of the Club's matches.

7. Where Members are invited to apply for tickets for the Club's matches, this is strictly on the basis of one ticket per match per Member, unless expressly permitted otherwise by the Club. If making a group ticket application, every ticket applied for must be for use by a current Member.
8. A Member who applies for a ticket for any of the Club's home matches (and has not already purchased a ticket for that match as a season ticket holder) shall, subject to any priority given to members of any additional membership scheme introduced by the Club, be afforded priority in the allocation of such tickets before such tickets go on general sale (i.e. to the Club's supporters who are not Members). The availability of match tickets will be publicised by the Club on a match-by-match basis.
9. Members are entitled to apply for tickets to away matches in European cup competitions (other than finals) with the same priority as season ticket holders. Members will not normally have the opportunity to apply for tickets to the Club's domestic away matches, but shall be afforded priority in the allocation of tickets to the Club's domestic away matches before such tickets go on general sale (i.e. to the Club's supporters who are not Members).
10. All tickets for the Club's away matches are sold: (i) by the Club as agent on behalf of the away club; and (ii) subject to the relevant terms and conditions of the away club. All issues relating to access to, crowd control and stewarding at the away club's stadium shall be the responsibility of the away club and not the Club (and the Club shall have no liability to any Member or any third party in respect of such matters). If, when attending such away matches, any Member commits a breach of the terms and conditions and/or the ground regulations of the relevant away club, it shall be deemed to be a breach of these terms and conditions.
11. The use of a home match ticket by a Member shall be subject to the Match Ticket Terms and Conditions and a breach of the Match Ticket Terms and Conditions by a Member shall constitute a breach of these terms and conditions.
12. Members shall be entitled, upon presentation of their Membership cards, to free admission to all of the Club's home reserve team matches, wherever played, subject to capacity restrictions at the relevant venue not having been exceeded.
13. The Club reserves the right to vary the manner or system by which tickets for any of the Club's matches are allocated or by which Members will qualify for such tickets, provided that reasonable notice is given to Members.
14. If a Member loses or misplaces their Membership card, or has the same stolen, they should report this to the Club as soon as possible. If a Membership card is stolen, the Police should also be contacted immediately by the Member and the relevant crime number should be quoted in all correspondence with the Club. The Club shall issue a duplicate Membership card to the relevant Member (subject to paragraph 15 below), unless the Club reasonably believes that a Member is, or has been, acting in a fraudulent or illegal manner and/or in breach of any of these terms and conditions.
15. The issue of a duplicate Membership card by the Club to a Member shall be subject to payment of a fee to the Club (unless the Club in its absolute discretion decides to waive such fee). The level of such fee shall be communicated to the relevant Member at the relevant time although it is currently £5.00.
16. When seeking to enjoy the benefits of Membership, a Member may be required at any time to show their Membership card for inspection by the Club's representatives to prove that they are a Member.

17. Neither a Membership card nor the benefits of Membership may be transferred to any other person. All Membership cards remain the property of the Club, which may require the immediate return of a Membership card at any time.
18. The Club may cancel the Membership of a Member and all associated benefits if they breach any of these terms and conditions or are banned or restricted from attending any football ground (including the Stadium).
19. If a Membership is cancelled, whether by the Club or the Member, no refund will be paid to the relevant Member for any remaining period of Membership.
20. If the method of payment provided for Membership fails or is refused (other than as a result of a fault of the Club), the prospective Member shall pay any bank, administration or similar charges incurred by the Club as a result, and Membership will be withdrawn from the Member until the Membership subscriptions (and any relevant charges) have been paid for in full.
20. The Club shall not have any liability to a Member for a failure to carry out or delay in carrying out its obligations under these terms and conditions caused by any circumstances outside its reasonable control.
21. The Club shall not have any liability to a Member for any late delivery or non-delivery of a Membership card, documents or other materials resulting from the actions or omissions of any postal service provider.
22. The benefits of Membership are as advertised by the Club from time to time. The Club reserves the right from time to time to substitute replacement products or benefits as part of Membership in place of any products or benefits advertised in promotional material.
23. **IF YOU CLAIM THAT THE CLUB HAS BEEN NEGLIGENT OR HAS BREACHED THESE TERMS AND CONDITIONS IN SOME WAY, THE CLUB SHALL ONLY BE LIABLE FOR ANY LOSS, DAMAGE, COST OR OTHER EXPENSE YOU INCUR, OR IN RESPECT OF DEATH OR PERSONAL INJURY SUFFERED, THAT IS A FORESEEABLE CONSEQUENCE OF THE CLAIMED NEGLIGENCE OR BREACH.**
24. The failure by the Club to exercise or a delay by the Club in exercising a right or remedy provided by these terms and conditions does not constitute a waiver of the right or remedy or a waiver of other rights or remedies. A waiver of a breach of any of these terms and conditions does not constitute a waiver of any other breach and shall not affect the other terms and conditions.
25. These terms and conditions (and any associated application form/process) are the entire agreement between the Club and the Member in relation to the purchase and use of their Membership.
26. If any of these terms and conditions is determined by any competent authority to be invalid, unlawful or unenforceable to any extent, they shall, to that extent, be severed from the remaining terms and conditions which shall continue to be valid to the fullest extent permitted by applicable laws.
27. The Club is entering into a contract with the Member for the benefit of the Club and its group companies, each of which shall be entitled to enforce these terms and conditions. The Club shall at any time be entitled to assign, transfer or novate the benefit and/or burden of (and any right or obligation of the Club under) the contract and these terms and conditions to any of its group companies.
28. These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and subject to the exclusive jurisdiction of the Courts of England and Wales.

